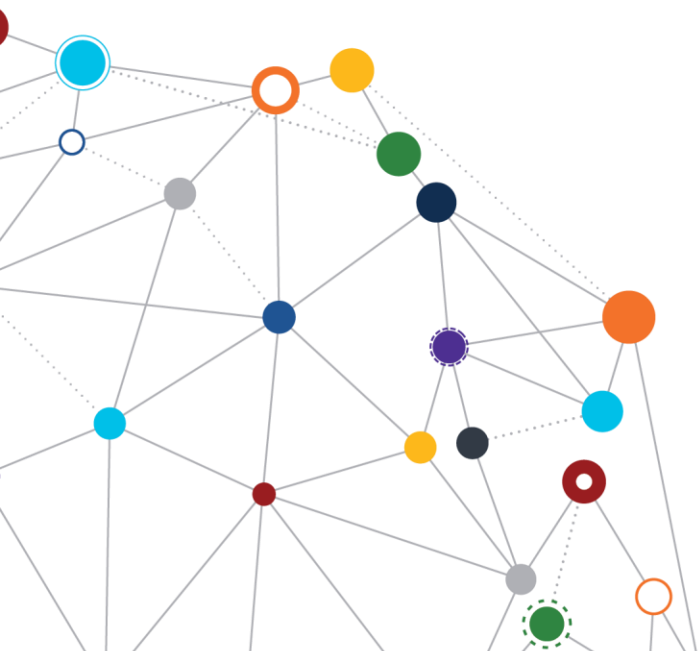




VS GUI User Guide Addendum

Release 1.7.5 Update



VA



U.S. Department of Veterans Affairs
Office of Information and Technology
Enterprise Program Management Office



Revision History

Date	Revision	Description	Author
4/30/2021	1.3	All changes have been accepted.	HSP VSE PMO
4/20/2021	1.2	Document updated to VSE GUI release 1.7.5, listed the additional functionalities to the system summary, updated table of contents and list of figures.	VSE PMO Liberty IT Solutions
3/29/2021	1.1	All changes have been accepted and updated the release number to VS GUI 1.7.4.1.	HSP VSE PMO
3/25/2021	1.0	Created Release Documentation	VSE PMO OVAC Liberty IT Solutions

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1 Introduction

Department of Veterans Affairs (VA) Veterans Health Information Systems and Technology Architecture (VistA) Scheduling Graphical User Interface (VS GUI) module is the Windows GUI version of the Patient Information Management System (PIMS) Scheduling module. It provides appointment management functions included in PIMS Scheduling, but with the added convenience and usability of a GUI.

1.1 Purpose

The Veterans Health Administration (VHA) Office of Veterans Access to Care (OVAC) requested an enterprise enhancement for the VS package that supports COVID-19 response. The enhancement reduces operating costs for VHA and improves operational efficiencies, resulting in patient-centered access to care, coordinated care, increased customer satisfaction, and the reduction of excessive cycle/wait time for scheduling patients.

1.2 Overview

VS GUI is a software module that allows schedulers to make appointments quickly by viewing multiple appointment request types and multiple clinics in one screen. A scheduler can easily view patient requests for service, find the next available open appointment, view the provider's availability in multiple clinics, and track a patient's appointment process. Refer to [System Summary](#) for a more detailed description of VS GUI functionality.

1.3 Disclaimers

1.3.1 Software Disclaimers

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1.3.2 Documentation Disclaimers

The appearance of external hyperlink references in this manual does not constitute endorsement by the Department of Veterans Affairs (VA) of this Web site or the information, products, or services contained therein. The VA does not exercise any editorial control over the information you may find at these locations. Such links are provided and are consistent with the stated purpose of the VA.

1.4 Project References

1.4.1 Information

The VS GUI points of contact (POCs) include:

- » OVAC Program Office – [REDACTED]
- » OIT VistA Scheduling Enhancement (VSE) Technical Manager – [REDACTED]
- » OVAC Emerging Technologies Project Manager – [REDACTED]
- » OVAC Emerging Technologies Acting Legacy Program Manager – [REDACTED]
- » OVAC Emerging Technologies VSE Subject Matter Expert (SME) – [REDACTED]
- » OVAC Emerging Technologies VSE Subject Matter Expert (SME) – [REDACTED]
- » OVAC Emerging Technologies VSE Subject Matter Expert (SME) – [REDACTED]

VSE Resources

- » Veterans Health Administration (VHA) VSE SharePoint: [REDACTED]
- » VA Software Document Library (VDL) – Scheduling (VSE manuals near the bottom):
<https://www.va.gov/vdl/application.asp?appid=100>
- » National Return to Clinic (RTC) Order: [REDACTED]

2 System Summary

The VSE project delivers a series of enhancements to legacy VistA Scheduling Version 5.3 via the VS GUI application.

This update is for the nationally released version 1.7.5, which includes VS GUI 1.7.5 and Emergency VistA patch SD*5.3*781. At time of publishing, install period is projected for May 2021.

This update includes the following:

- » Enhancement to allow users to set their preferred clinic order in the Clinic Groups calendar view.
- » Updates the contact attempts logic to associate contact attempts with specific appointment requests using appointment request Internal Entry Number (IEN).
- » Lays the backend groundwork for Video Visit Service (VVS) enhancements coming in next release.
- » Expands functionality to record scheduling actions for reporting purposes.
- » Defects:
 - Corrects a defect identified in production where the patient Data File Number (DFN) was incorrectly set in certain instances when cancellation comments were used.
 - Corrects a defect where inactivate/reactivated dates were improperly excluding clinics from the GUI.
 - Fixes an issue where spaces in clinic group search would cause the GUI to crash.
 - Corrects a bug in SDEC RECGET.
 - Fixes a defect where a midnight contact attempt would cause the GUI to crash.
 - Fixes the login screen so 's' isn't cut off from 'Affairs'.
- » Updates the Telerik controls for 508 functionalities.

3 Key Feature Update in Version 1.7.5

3.1 Set Preferred Clinic Order in Clinic Groups Calendar View

With this release users can set their preferred clinic order in the clinic calendar view.

1. Go to Clinic Groups and click the “Sort” button to open the Sort Clinics dialog box.

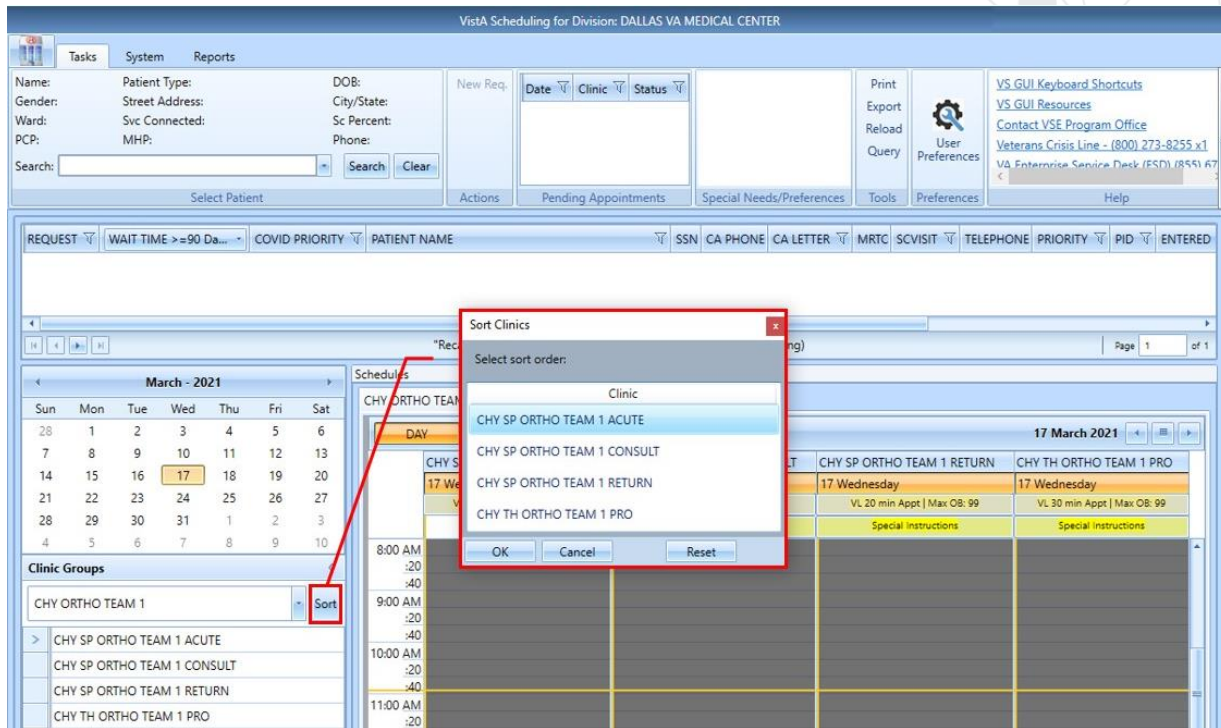


Figure 1: Clinic Group Window with Sort Clinic Dialog Box Opened

2. In the Sort Clinics dialog box click on the clinic then drag and drop to rearrange clinics to preferred order.
 - Click **OK** to save. The Clinic Groups will reload to new preferred order.
 - **Reset** button restores the order to the previous clinic order.
 - **Cancel** button closes the Sort Clinics dialog box and discards any changes.

NOTE: Each user's configuration is saved locally to the workstation, so preferences will not carry over from one workstation to another.

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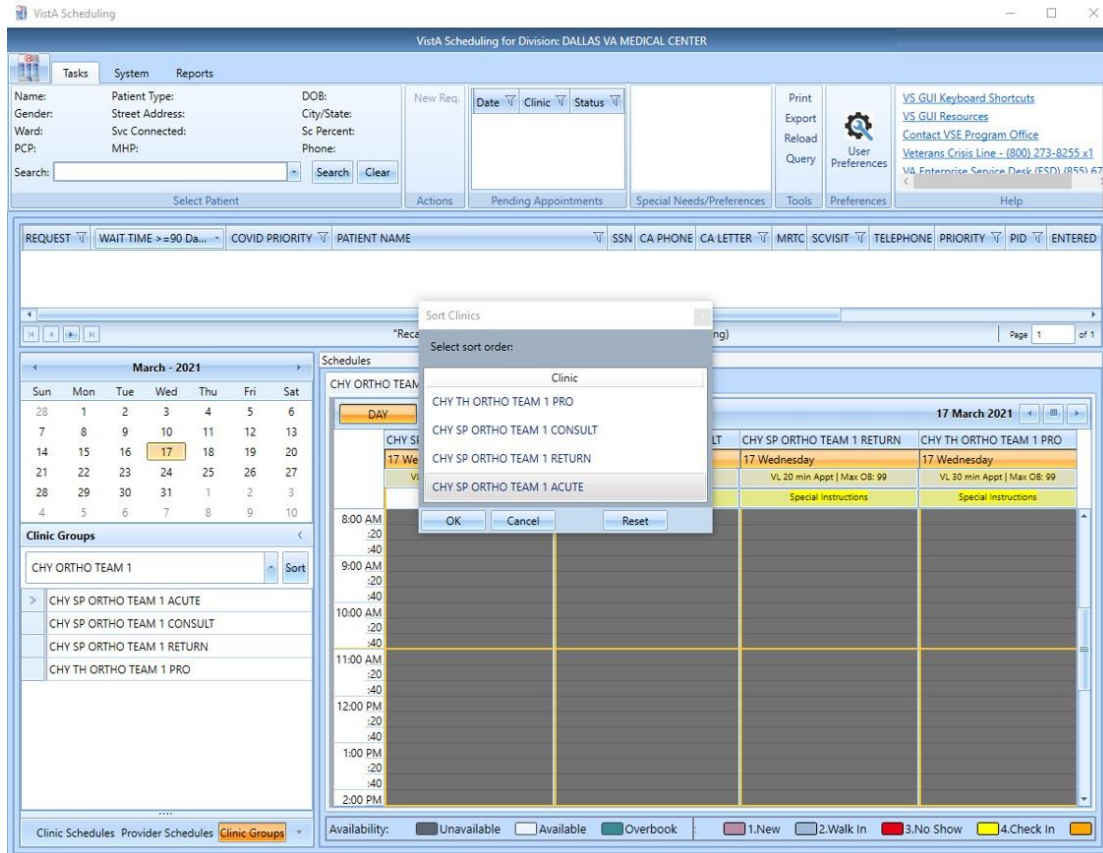


Figure 2: Sort Clinics Dialog Box: Rearranging the Order of the Clinic Groups.

VistA Scheduling for Division: DALLAS VA MEDICAL CENTER

Tasks System Reports

Name: Patient Type: DOB: New Req. Date Clinic Status

Gender: Street Address: City/State: Print Export Reload Query User Preferences

Ward: Svc Connected: Sc Percent: VA Enterprise Service Desk (ESD) (855) 47

PCP: MHP: Phone: Help

Select Patient Actions Pending Appointments Special Needs/Preferences Tools Preferences

REQUEST WAIT TIME >=90 Da... COVID PRIORITY PATIENT NAME SSN CA PHONE CA LETTER MRTS SCVISIT TELEPHONE PRIORITY PID ENTERED

"Recall" has been renamed to "PcSch" (Patient Centered Scheduling) Page 1 of 1

March - 2021

Sun	Mon	Tue	Wed	Thu	Fri	Sat
28	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31	1	2	3
4	5	6	7	8	9	10

Clinic Groups

- CHY ORTHO TEAM 1
- CHY TH ORTHO TEAM 1 PRO
- CHY SP ORTHO TEAM 1 CONSULT
- CHY SP ORTHO TEAM 1 RETURN
- CHY SP ORTHO TEAM 1 ACUTE

Schedules

CHY ORTHO TEAM 1

DAY	Week	Month	Timeline
17 Wednesday	17 Wednesday	17 Wednesday	17 Wednesday
VL 30 min Appt Max OB: 99	VL 30 min Appt Max OB: 99	VL 20 min Appt Max OB: 99	VL 20 min Appt Max OB: 99
Special Instructions	Special Instructions	Special Instructions	
8:00 AM :20 :40			
9:00 AM :20 :40			
10:00 AM :20 :40			
11:00 AM :20 :40			
12:00 PM :20 :40			
1:00 PM :20 :40			
2:00 PM			

Clinic Schedules Provider Schedules Clinic Groups

Availability: Unavailable Available Overbook 1.New 2.Walk In 3.No Show 4.Check In

Figure 3: Clinic Groups with the New Preferred Order